

# Exhibit R



The Experts in Pest Control

MEMPHIS PEST, 2175 BUSINESS CENTER DR STE 3,  
MEMPHIS, TN, 38134562803  
(901) 797-27850000  
9017979522

**Summary of Service**

|                |                                                                          |                  |
|----------------|--------------------------------------------------------------------------|------------------|
| <b>Client:</b> | <b>REDACTED</b>                                                          | <b>Location:</b> |
|                | FAMILY DOLLAR DISTRIBUTION<br>500 VOLVO PKWY<br>CHESAPEAKE VA 23320-1604 |                  |

|                                                                                                                                             |
|---------------------------------------------------------------------------------------------------------------------------------------------|
| <b>REDACTED</b>                                                                                                                             |
| FAMILY DOLLAR DISTRIBUTION<br>1800 FAMILY DOLLAR PKWY<br>WEST MEMPHIS AR, WO 058595083 schdDate<br>2021132 72301-2974<br>(870) 702-58783046 |

Time In: 05-19-2021 08:40:53  
 Time Out: 05-19-2021 11:48:01  
 Time In: 05-19-2021 11:48:49  
 Time Out: 05-19-2021 11:58:21  
 Time In: 05-19-2021 12:04:28  
 Time Out: 05-19-2021 13:02:07

*B-Lk*

*ZM*

05-19-2021 12:46:16  
Bruce Learned

05-19-2021 12:46:52  
With thanks, GEORGE LAMANNA

**License/Certifications:**

|                          |               |                     |                                             |                     |
|--------------------------|---------------|---------------------|---------------------------------------------|---------------------|
| <b>Order # / Invoice</b> | <b>Status</b> | <b>Service Date</b> | <b>Service Description</b>                  | <b>Visit Type</b>   |
| 058636757/000            | Completed     | 05-19-2021          | COMMERCIAL PEST GENERAL MAINTENANCE SERVICE | SERVICE MAINTENANCE |

**Recommendations**

| <b>Area/Device</b>      | <b>Recommendation</b>                                                               | <b>Severity</b> | <b>Status</b> | <b>Date</b> |
|-------------------------|-------------------------------------------------------------------------------------|-----------------|---------------|-------------|
| Back Exterior Breakroom | Cracks or damage to wall allowing pest access. Please repair to prevent pest entry. | High            | New           | 05-19-2021  |
| Aisle 46                | Air curtain inoperative. Please repair air curtain to prevent pest entry.           | High            | New           | 05-19-2021  |
| MRT 040                 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry. | High            | COMPLETE      | 04-28-2021  |
| MRT 046                 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry. | High            | COMPLETE      | 04-28-2021  |
| MRT 059                 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry. | High            | COMPLETE      | 04-28-2021  |
| MRT 062                 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry. | High            | COMPLETE      | 04-28-2021  |
| MRT 067                 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry. | High            | COMPLETE      | 04-28-2021  |
| MRT 069                 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry. | High            | COMPLETE      | 04-28-2021  |

entry.

|         |                                                                                                      |      |          |            |
|---------|------------------------------------------------------------------------------------------------------|------|----------|------------|
| MRT 074 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry.                  | High | COMPLETE | 04-28-2021 |
| MRT 028 | Door gap/damage noted that allows pest access. Please repair to prevent pest entry.                  | High | COMPLETE | 04-21-2021 |
| MRT 032 | Door gap noted that allows pest access. Please repair to prevent pest entry.<br>Docking bay door 64. | High | COMPLETE | 01-06-2021 |
| MRT 027 | Door gap noted that allows pest access. Please repair to prevent pest entry.<br>Docking bay door 56. | High | COMPLETE | 01-06-2021 |

#### Pest Summary

| Location | Activity   | Quantity |
|----------|------------|----------|
| Aisle 45 | House mice | 2        |
| Aisle 31 | House mice | 4        |
| Aisle 43 | House mice | 3        |
| Aisle 30 | House mice | 3        |
| Aisle 34 | House mice | 1        |

#### Device Summary

| Type             | With Activity | Without Activity | Unserviceable | Total Inspected |
|------------------|---------------|------------------|---------------|-----------------|
| Inspection Point | 5             | 24               | 0             | 29              |

#### Material Application Summary

| Material Applied        | EPA# | Dilution (%) | Concentrate Applied | Quantity | UCM  | Application Method |
|-------------------------|------|--------------|---------------------|----------|------|--------------------|
| Rodent/Insect Glueboard | na   | 0            | 0                   | 192      | each | Spot               |

**Targeted Pests:** Rodents, House mice

**Area/Device of Application:** Aisle 47

**Equipment Used:** Hand

|                         |    |   |   |     |      |      |
|-------------------------|----|---|---|-----|------|------|
| Rodent/Insect Glueboard | na | 0 | 0 | 192 | each | Spot |
|-------------------------|----|---|---|-----|------|------|

**Targeted Pests:** Rodents, House mice

**Area/Device of Application:** Aisle 48

**Equipment Used:** Hand

|                         |    |   |   |     |      |      |
|-------------------------|----|---|---|-----|------|------|
| Rodent/Insect Glueboard | na | 0 | 0 | 192 | each | Spot |
|-------------------------|----|---|---|-----|------|------|

**Targeted Pests:** Rodents, House mice

**Area/Device of Application:** Aisle 46

**Equipment Used:** Hand

| Totals | Material Applied        | EPA# | Dilution (%) | Concentrate Applied | Quantity | UCM  |
|--------|-------------------------|------|--------------|---------------------|----------|------|
|        | Rodent/Insect Glueboard | na   | 0            | 0                   | 576      | each |

#### General Comments:

Started glueboard placement. Around 600 glueboards set between aisles 36 through 41. Continued walkthrough with Louis, Gary, and Scott. We are getting a game plan together to get the results we are looking for. New recommendations were added to this service. Spoke with Bruce about these recommendations. Thank you for your business!